



## AGENDA

### CCWater Business Customer Meeting

Wednesday 22<sup>nd</sup> March 10.30am -1.30pm  
Etc Venues, Maple House, 150 Corporation Street, Birmingham, B4 6TB

<u>Item</u>	<u>Agenda Item</u>	<u>Lead</u>
1.	Welcome & Chairman's update	Tony Smith, CCWater
2.	Is the market ready to open?	Stephen Beddoes, Ofwat & CCWater
3.	Market Monitoring <ul style="list-style-type: none"><li>Update on responses to, &amp; outcome of, the Ofwat consultation</li><li>Who will be monitoring tariffs?</li></ul>	Stephen Beddoes, Ofwat
4.	TPI consultation <ul style="list-style-type: none"><li>Update on responses to date, &amp; outcome of, the Ofwat consultation</li><li>Impact on retailers</li><li>Impact on consultants</li></ul>	Stephen Beddoes, Ofwat
5.	CCWater Monitoring and Actions <ul style="list-style-type: none"><li>Complaint data from retailers</li><li>Our on-going role in supporting consumers</li><li>Market awareness</li></ul>	CCWater
6.	Lunch	
7.	Discussion of default tariff - paper sent prior to meeting	All
8.	Close	CCWater