



AGENDA

CCWater Business Customer Workshop

Thursday 29 June 2017

CCWater Birmingham, Victoria Square House, Birmingham, B2 4AJ

10.30am - 12.30pm

<u>Item</u>	<u>Agenda Item</u>	<u>Lead</u>
1.	Welcome & Chairman's update	Tony Smith, CCWater
2.	A Consultants Experience in the Market - Have things changed for the better?	Martin Rawlings
3.	What has worked well since the opening of the market? What isn't working well and needs to be looked at?	Graham Pontin, Ofwat
4.	What has happened since the market opened on 1 April?	Steve Arthur, MOSL
5.	Monitoring and actions - What can CCWater do for you?	James Mackenzie, CCWater
6.	Q&A and comments	All
7.	Lunch and Close	Tony Smith, CCWater