Are you eligible for WaterSure?

Do you have a water meter?

YES

Do you, or anyone in your household, receive any of these benefits or tax credits?

* Income Support
* Income-based Job Seeker’s Allowance
* Housing Benefit
* Child Tax Credit (other than just the family element)
* Income-related employment and support allowance

NO

Do you, or anyone in your household, have any of these medical conditions?

* Desquamation (flaky skin disease)
* Weeping skin disease (eczema, psoriasis varicose ulceration)
* Incontinence
* Abdominal stoma
* Crohn’s disease
* Ulcerative colitis

* Renal failure requiring home dialysis (except where the health authority contributes to the cost of the dialysis)
* Another medical condition which requires the use of significant additional water and can be supported with a doctor’s certificate

NO

Does the person who receives the benefit or tax credit also receive child benefit for three or more children under 19 living in your household?

YES

You are likely to be eligible for the scheme.

Please contact your water company for an application form.

Click Here for water company contact details.

NO

You are not eligible for this scheme.

You might want to contact your company for advice on other ways to help you pay your bill. For example, you could switch to using a water meter if you are not already using one; install water-saving equipment; or make sure you have the best payment plan for your circumstances.

Please note: you do not qualify for the scheme if you water your garden with a non-handheld appliance such as a sprinkler or domestic irrigation system or if you have an auto-fill swimming pool or pond with a capacity of over 10,000 litres.